Installing the Cisco AnyConnect VPN Client

For Windows Operating Systems

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How to install the Cisco AnyConnect Client Software

How do I connect to my Companies Systems & Data?

You need to use a VPN to connect to your Corporate resources remotely.

What is a VPN?

A virtual private network (VPN) extends your private corporate network across the Internet and enables you to utilize shared or public network resources as if you were directly connected to your private corporate network onsite. Essentially this lets your remote device with VPN act as if it is onsite at your office.

What is the ECI VPN Solution?

Cisco AnyConnect VPN

How do I Install the Cisco AnyConnect VPN client Software on my PC?

There are 6 simple steps outlined in this guide to successfully install the Cisco AnyConnect VPN Client on your remote device.
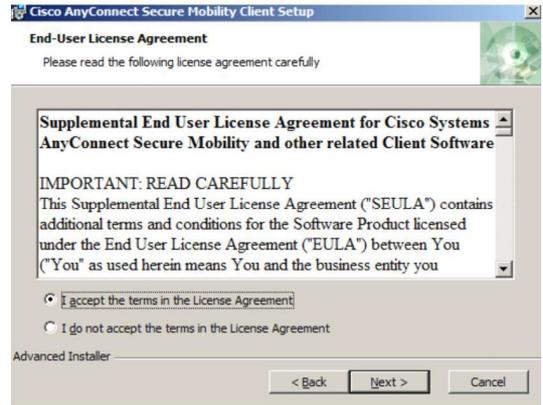
How do I Configure Cisco AnyConnect VPN to connect to my systems?

There are only 3 simple steps outlined in this guide to successfully configure the Cisco AnyConnect VPN Client to connect to your systems and data from your remote device.

Step 1
Download the Cisco AnyConnect VPN Software

1. In a web browser, navigate to the Eze Private Cloud Access page: http://www.eci.com/cloudaccess.html
2. Under the appropriate region, click the 'Launch here' hyperlink for VPN (Windows)

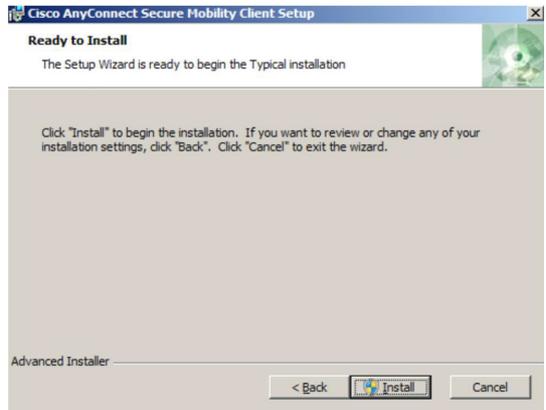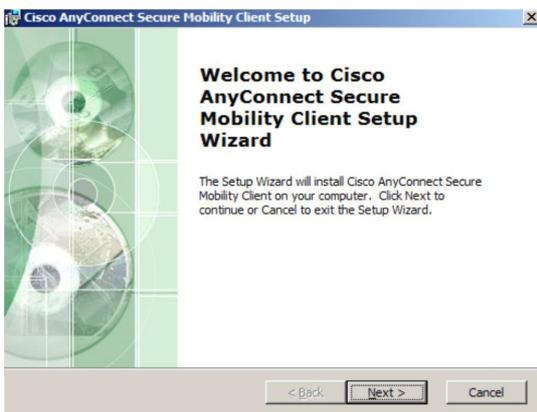## Step 2
Run the Installation Package for Cisco AnyConnect

1. At the browser's security prompt, click 'Run' or 'Open'
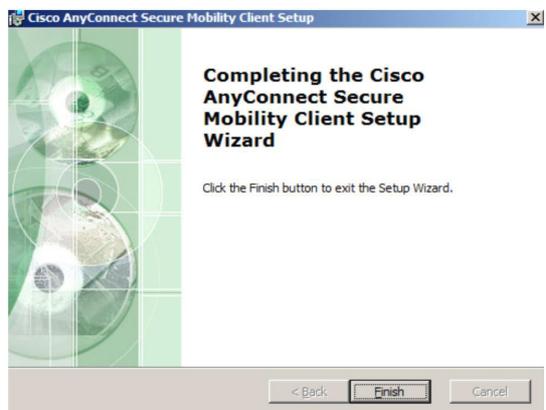2. Click 'Install' to extract the installation package

Step 3
Click 'Next' to continue installing the Cisco AnyConnect Client.

Step 4
Accept the EULA and click 'Next'.
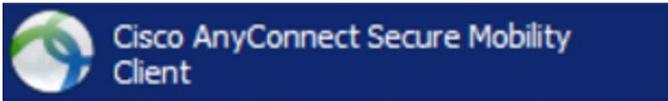

Step 5
Click 'Install'

Step 6
When installation is complete, click 'Finish'.

How to Configure the Cisco AnyConnect Client for Access

How to Configure Cisco AnyConnect VPN Software to Connect to My Network

There are 3 basic steps with the additional DUO Two Factor Authentication method if this security offering applies to your company and user account.
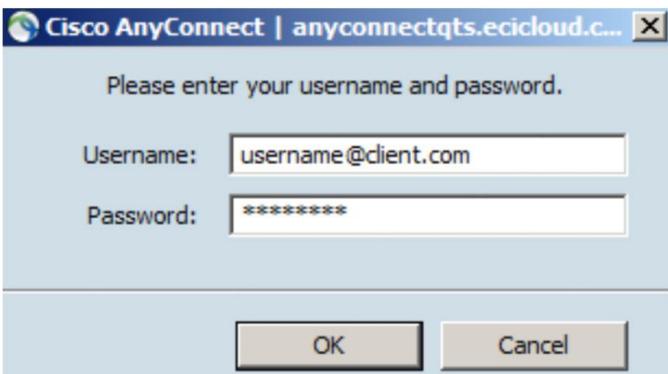
Step 1
Launch the Cisco AnyConnect Client from the Window Start Menu.

DUO Approval iOS   DUO Approval Android

Step 4
Security - DUO Two Factor Authentication

- If you have Duo 2 Factor Authentication enabled for your account you will then be prompted to approve the authentication attempt above on your mobile device
- Please approve the request as you would for OWA or Citrix

Step 2
When the AnyConnect Client opens, click 'Connect'.

Congratulations
The AnyConnect Client is now connected.

Step 3
Enter your EMS username and password. Click 'OK'.

Some House Keeping
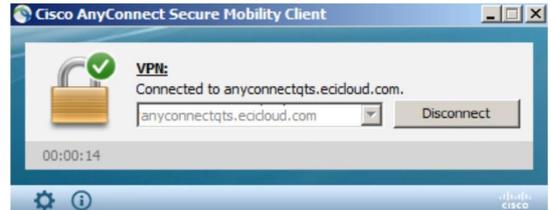The VPN Client can now be minimized to the taskbar.

How to disconnect VPN Connectivity

When finished, it is best security practice to disconnect from your corporate network VPN.
This can be accomplished in 2 quick steps

Disconnect - Step 1
Double-Click the Cisco AnyConnect VPN Icon
on the taskbar.

Disconnect - Step 2
Click 'Disconnect' button. Once completed your
AnyConnect Client will be disconnected from your
corporate network.

If you need help

If these steps do not work, please feel free to contact The ECI Global Support Desk

Support Desk
For immediate support, please contact the Global
Support Desk at (212) 854-0660 and select Option 1.

eMail
To request support via eMail: helpdesk@eci.com

Please provide:
1. Requesters full name
2. Client company name
3. Client location
4. Call-back phone number
5. Detailed description of your issue